



STRONG HERITAGE | STRONG FUTURE
RHONDDA CYNON TAF
TRIFTADAETH GADARN | DYFODOL SICR



supporting**people**

supporting independence

Rhondda Cynon Taf

Supporting People Services

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INTRODUCTION

WHAT IS SUPPORTING PEOPLE?

The Supporting People programme funds, monitors and develops supported housing and housing related support services for vulnerable people.

The services are aimed at enabling people who need help to develop independent living skills or maintain independence in the community.

Services focus on preventing or solving problems that might lead to homelessness, residential care, hospital admissions or offending.

WHAT IS HOUSING RELATED SUPPORT?

Housing Related Support can help people gain the skills needed to be able to maintain or develop the capacity to live independently and contribute positively to the community.

Support can be provided within Supported or Emergency accommodation or at their own home. Support should empower people to be independent.

Support can be provided to assist with multiple issues including:

- Signposting and assistance to link to other agencies, drug and alcohol services, education, training, employment and health services
- Settle and maintain your home, including managing a tenancy
- Budget, manage finances, and maximise income
- Develop practical living skills
- Rebuild/develop links with social networks/family and reduce social isolation
- Increase your personal safety and security
- Advice on housing issues, resettlement, arrears, eviction etc.

WHO DOES SUPPORTING PEOPLE SUPPORT?

Support is available to those who do not have their own accommodation but require Supported or Emergency accommodation. It is also available to those who have their own homes or tenancies. The projects are not suitable for those who will not be able to live independently.

Support can also be provided to those who want their own homes but need to develop the skills needed to manage a tenancy.

The individual needs to be vulnerable and within the following categories:

- People who are homeless/potentially homeless
- Ex offenders
- People with a physical disability
- People experiencing domestic abuse
- People with a drug and/or alcohol issues
- Older people
- Young people
- People with chronic illnesses
- People with learning difficulties
- People with mental health issues
- Refugees
- Vulnerable families

WHAT DOESN'T SUPPORTING PEOPLE DO?

Supporting people doesn't fund the following

- Housing management
- Specialist counselling
- Day care
- Personal care
- Support in a care home
- Outreach work with rough sleepers
- Drop in centres
- Health care
- Providing medication
- Detoxification programmes
- Therapeutic interventions
- Mediation services.

THE COSTS INVOLVED

Supporting People services are generally free of charge, however if an individual is accessing Supported Housing, Sheltered housing, direct access or refuge accommodation there may be some charges that they will have to pay; for example heating costs.

The rent and service charge costs are higher than general needs housing therefore if an individual is working and not eligible for housing benefit then Supported Housing may not be affordable for the individual and other options such as floating support in their own home or shared housing may be more appropriate.

WHO IS THIS DIRECTORY FOR?

This directory is for anyone who needs advice or information about housing related support services funded by Supporting People in Rhondda Cynon Taf. This includes staff of agencies or organisations that work with people who need to access a support service and people who require support for themselves or someone that they know.

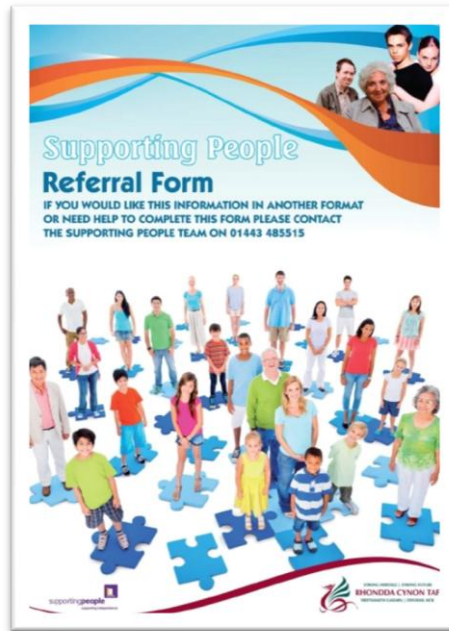
WHAT IS INCLUDED IN THIS DIRECTORY?

The directory lists all of the housing related support services funded by Supporting People in this area that are temporary and accessed via the Housing Advice Centre and the Single Point of Access.

It provides details of the services they provide and who they are for.

HOW TO APPLY

If you wish to refer someone or refer yourself then please complete the Supporting People Referral form, unless otherwise stated.



If you require further information about Supporting People services please contact the Supporting People Team:

Address: Supporting People, Ty Elai, Dinas Isaf East, Williamstown, Tonypany, Rhondda Cynon Taf, CF40 1NY

Phone: 01443 425005

Fax: 01443 425580

Email: supportingpeopleteam@rctcbc.gov.uk

Website: ???

Domestic Abuse Services



Women's Aid RCT Refuge

- Age Group:** 16+ (Women only)
- Support Accessible:** 24 hours a day, 7 days a week (Refuge)
Monday - Friday, 9am - 5pm (Shared Houses)
- Accessed Via:** Direct access via Women's Aid

Women's Aid has Refuge (emergency accommodation) provision for women and their children fleeing domestic abuse. The main intake and assessment refuge has 9 individual bedsits containing self-contained kitchen and bathroom facilities. The refuge also has communal living areas, laundry facilities and play areas for children and young people. Generally the stay at the intake and assessment refuge is brief (1-2 weeks) before moving to one of our other district refuges.

The other refuges are shared Houses within the Taff Ely and Cynon areas. Each family/single person will have their own bedroom but share the bathrooms, kitchens, lounge and children area with other residents. All the refuges are easily accessible to local facilities, schooling and transport links. Clients are allocated a support worker from a team of experienced, female support workers and will plan structured support sessions tailored to individuals support needs. Women's Aid aim to provide a holistic support environment and work closely with all partner agencies including regular input from health, housing and legal agencies.

Telephone: 01443 400791 (office hours Monday –Friday 9am to 5pm) /

Live Fear Free Helpline 08088010800 (evenings and weekends)

Email: refuge@wa-rct.org.uk



Women's Aid RCT Floating Support Scheme

Age Group: 16+ (Women only)

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

Women's Aid RCT have a floating support scheme to provide support to women who have experienced domestic abuse who are living in their own tenancies within the RCT area. There are 25 spaces on the floating support scheme. Children of women on scheme can also access support via Women's Aid RCT.

The scheme provides support to assist women who have housing related support needs or require support to maintain their current tenancies. Generally support is available for up to a period of 12 months however this is needs dependant.

As with the refuge provision, support is tailored to individuals through needs, risk and support planning. Support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing.

For further information about the support available please contact Women's Aid

Telephone: 01443 400791 (office hours Monday –Friday 9am to 5pm)

Email: info@wa-rct.org.uk

Homelessness / Generic Support Services



Adref's Mill Street Hostel Pontypridd

Age Group: 18+

Support Accessible: 24 hours a day, 7 days a week

Accessed Via: Housing Advice Centre

Adref have a 12 bed hostel for homelessness individuals. Each resident has their own room and bathroom facility but share the communal lounge, kitchen and laundry.

Residents will be expected to participate in arranged support sessions and will be expected to participate in regular workshops to assist with developing the skills to live independently.

It is expected that residents will stay up to a maximum of 16 weeks dependent on the individual's needs.

Telephone: 01443 485515 (Housing Advice Centre)

Email: Homelessness@rctcbc.gov.uk





Adref's Floating Support Scheme

Age Group: 16+

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

Adref have a floating support scheme made up of 11 spaces to provide support to vulnerable individuals in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing

For further information about the support available please contact Angharad Edwards (Referrals) or Wayne Thomas (Divisional Manger)

Telephone: 01685 878755

Email: angharad.edwards@adref.org.uk / wayne.thomas@adref.org.uk

Gwalia's Martin's Close Project, Abercynon

Age Group:	18+
Support Accessible:	24 hours a day, 7 days a week
Level of Support:	Suitable for clients with higher level support needs
Accessed Via:	Housing Advice Centre

Martin's Close is a 13 bed supported accommodation for homelessness individuals. Each resident has their own self contained room and bathroom. Residents will be expected to participate in arranged support sessions and will be expected to participate in regular workshops to assist with developing the skills to live independently. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs.

The individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent. Those accessing this project will need to have capacity to become independent.

One of the 13 units has two bedrooms and one is suitable for individuals who require disabled facilities.

For further information about the support available please contact Julia Winter

Telephone: 01443 742220

Email: martinsclose@gwalia.com



Rhondda Housing Association's Homelessness Intervention Project (HIP) Floating Support Scheme

Age Group: 16+

Support Accessible: Support available at agreed times throughout the week
dependent on individual need

Accessed Via: Supporting People

The floating support scheme consists of 60 spaces of support for people living within RCT who:

- Are placed in B&B or temporary leased accommodation
- Anyone who needs immediate assistance to prevent the loss of accommodation
- Resettlement support for those who are allocated their first tenancy or have a history of failed tenancies or repeated homelessness
- Anyone living in shared accommodation – both pre tenancy and low level ongoing support

For further information about the support available please contact Audrey Broome or Amanda Anstee

Telephone: 01443 424250 / 01443 424228

Email: HIP@rhondda.org



Gofal's Dover Street Project, Mountain Ash

Age Group:	18+
Support Accessible:	Monday - Friday, 9am - 5pm
Level of Support:	Suitable for clients with moderate level support needs
Accessed Via:	Supporting People

This supported housing project is specifically for those with mental health problems. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs.

The project contains 4 individual bedsits which are made up of living room/bedroom with a small kitchen and a bathroom. There is a laundry room but no other shared or communal rooms. There are steps to the main entrance of the building.

The individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

For further information about the support available please contact Julie Lloyd

Telephone: 01443 845970

Email: julielloyd@gofal.org.uk



Gofal's Glenboi Project, Mountain Ash

Age Group: 18+

Support Accessible: Monday - Friday, 9am - 5pm

Level of Support: Suitable for clients with moderate level support needs

Accessed Via: Supporting People

This supported housing project is specifically for those with mental health problems. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs.

The project contains 4 individual one bedroom flats. There are no shared or communal areas.

The individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

For further information about the support available please contact Julie Lloyd

Telephone: 01443 845970

Email: julielloyd@gofal.org.uk



Gofal's Sherwood Street Project, Llwynypia

Age Group:	18+
Support Accessible:	24 hours a day, 7 days a week
Level of Support:	Suitable for clients with higher level support needs
Accessed Via:	Supporting People

This supported housing project is specifically for those with mental health problems. It is likely that residents will only stay between approximately 6 and 12 months although this will be dependent on the individual's needs.

This is a shared house for 4 residents. Each resident has their own room but share the communal lounge, dining area, kitchen and bathroom.

The individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent. Those accessing this project will need to have capacity to become independent.

For further information about the support available please contact Julie Lloyd

Telephone: 01443 845970

Email: julielloyd@gofal.org.uk





Gofal's Move On Supported Housing

Age Group:	18+
Support Accessible:	Support available at agreed times throughout the week dependent on individual need
Level of Support:	Suitable for clients with lower level support needs
Accessed Via:	Supporting People

Move on supported housing is specifically for individuals with mental health problems. There are 9 one bedroom units which are individual houses within the community these are dispersed within the Taff Ely area including the Talbot Green and Rhydyfelin areas.

In most cases this project would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months although this is dependent on the individual's needs.

This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time.

For further information about the support available please contact Julie Lloyd

Telephone: 01443 845970

Email: julielloyd@gofal.org.uk



Gofal's Floating Support Scheme

Age Group:	16+
Support Accessible:	Support available at agreed times throughout the week dependent on individual need
Accessed Via:	Supporting People

The floating support scheme is 39 spaces for individuals with mental health problems who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing

For further information about the support available please contact Angela Jones

Telephone: 01443 845970

Email: angelajones@gofal.org.uk

Gwalia's Caersalem House Project, Ton Pentre

Age Group:	18+
Support Accessible:	24 hours a day, 7 days a week
Level of Support:	Suitable for clients with higher level support needs
Accessed Via:	Supporting People

This supported housing project is specifically for those with mental health problems. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs.

Caersalem House is a project containing 4 flats which are shared. Each resident has their own room but share the kitchen and bathroom with one other resident. The project is for 8 residents. There is a communal lounge/activity room.

The individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent. Those accessing this project will need to have capacity to become independent.

For further information about the support available please contact Anna Watkins or Jane Kempell

Telephone: 01443 438280

Email: GCSRMHPEnquiries@gwalia.com



Gwalia's Elias Court Project, Ton Pentre

Age Group:	18+
Support Accessible:	Support available at agreed times throughout the week dependent on individual need
Level of Support:	Suitable for clients with lower level support needs
Accessed Via:	Supporting People

The Elias Court is a project containing 5 individual one bedroom flats. There are no shared or communal areas although residents are able to access the activity room in Caersalem House.

This project is move on supported accommodation for individuals with mental health problems. In most cases this project would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual's needs.

This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time. Support can be accessed at all times from Caersalem House.

For further information about the support available please contact Anna Watkins or Jane Kempell

Telephone: 01443 438280

Email: GCSRMHPEnquiries@gwalia.com





Gwalia's Floating Support Scheme

Age Group: 16+

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The floating support scheme is 54 spaces for individuals with mental health problems who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing

For further information about the support available please contact Anna Watkins or Jane Kempell

Telephone: 01443 438280

Email: GCSRMHPEnquiries@gwalia.com



Hafod Care's Merthyr Road Project, Pontypridd

Age Group: 18+

Support Accessible: Monday - Friday, 9am - 5pm

Level of Support: Suitable for clients with moderate level support needs

Accessed Via: Supporting People

This supported housing project is specifically for those with mental health problems. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs. This is a shared house for 5 residents. Each resident has their own room but share the communal lounge, dining area, kitchen and bathroom.

The individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

For further information about the support available please contact Sarah Tugwell

Telephone: 02920 675466

Email: saraht@hafodcare.org.uk





Hafod Care's Llewellyn Street Project

Age Group: 18+

Support Accessible: Monday - Friday, 9am - 5pm

Level of Support: Suitable for clients with moderate level support needs

Accessed Via: Supporting People

This supported housing project is specifically for those with mental health problems. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs. This is a shared house for 4 residents. Each resident has their own room but share the communal lounge, dining area, kitchen and bathroom.

The individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

For further information about the support available please contact Sarah Tugwell

Telephone: 02920 675466

Email: saraht@hafodcare.org.uk





Hafod Care's Floating Support Scheme

Age Group: 16+

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The floating support scheme is 27 spaces of low level support for individuals with mental health problems who require support in their own homes. It is ideally suited to those individuals who have had floating support but just need some support ongoing for a short period of time to help sustain their circumstances.

The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and well being

For further information about the support available please contact Sarah Tugwell

Telephone: 02920 675466

Email: saraht@hafodcare.org.uk



Trivallis Safe Project - Older Persons Floating Support

Age Group: 55+

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The floating support scheme is low level support for anyone over the age of 55 who requires support in their own home. This will include those in sheltered accommodation, those in private rented tenancies as well as Housing Association tenants and owner occupiers.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and well being

For further information about the support available please contact Lisa Bray

Telephone: 03000 030888

Email: safe@trivallis.co.uk

Former Offender Services



Gwalia's Offender Supported Housing

Age Group:	18+
Support Accessible:	Support available at agreed times throughout the week dependent on individual need
Level of Support:	Suitable for clients with lower level support needs
Accessed Via:	Supporting People

Gwalia has 3 units of supported housing within the Taff Ely area including Cilfynydd, Pontypridd and Mountain Ash. The units are dispersed in the community and suitable for those with an offending history who have moderate support needs and need to rebuild the skills required to live independently.

It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual's needs. The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time.

For further information about the support available please contact Mathew Cooke

Telephone: 01443 491544

Email: GCSCastleHouseEnquiries@gwalia.com





Gwalia's Offender Floating Support Scheme

Age Group: 16+

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The floating support scheme is 5 spaces for those with a history of offending who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing

For further information about the support available please contact Mathew Cooke

Telephone: 01443 491544

Email: GCSCastleHouseEnquiries@gwalia.com



Adref's Newstart Scheme

Age Group: 16+

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

This is a 10 space floating support scheme is for those with a history of offending who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing

For further information about the support available please contact Angharad Edwards (Referrals) or Wayne Thomas (Divisional Manger)

Telephone: 01685 878755

Email: angharad.edwards@adref.org.uk / wayne.thomas@adref.org.uk

Substance Misuse Services



Gwalia's Castle House Project, Treforest

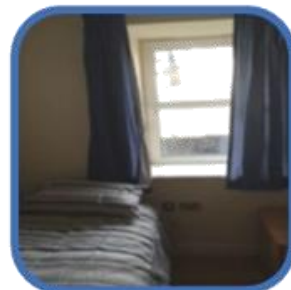
Age Group:	18+
Support Accessible:	24 hours a day, 7 days a week
Level of Support:	Suitable for clients with higher level support needs
Accessed Via:	Supporting People

This supported housing project is specifically for those with substance misuse problems. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs. Castle House is a project containing 5 self-contained flats with a communal activity room. The individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent. Those accessing this project will need to have capacity to become independent. The project also has 2 supported housing units in Pontypridd. In most cases these would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time. Support can be accessed at all times from Castle House.

For further information about the support available please contact Mathew Cooke

Telephone: 01443 491544

Email: GCSCastleHouseEnquiries@gwalia.com





Gwalia's Castle House Floating Support Scheme

Age Group: 16+

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The floating support scheme is 20 spaces for those with a history of offending or have a substance misuse problem who require support in their own homes.

The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing

For further information about the support available please contact Mathew Cooke

Telephone: 01443 491544

Email: GCSCastleHouseEnquiries@gwalia.com



Action for Children's Youth Support Scheme

Age Group: 16 - 24

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The Action for Children Youth Support Scheme is 38 spaces of floating support for young vulnerable people aged 16-24 supporting both single young people and lone parents. The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and well being

For further information about the support available please contact the Youth Support Team,

33 Gelliwasted Road, Pontypridd, CF37 2BN

Telephone: 01443 406819

Email: youth.support@actionforchildren.org.uk



Adref's The Grange

Age Group: 16 - 24

Support Accessible: 24 hours a day, 7 days a week

Accessed Via: Housing Advice Centre

Adref have a 10 bed hostel for homeless young people. Each resident has their own room which includes a bathroom and cooking facilities but they will share the communal laundry. Breakfast is also provided.

Residents will be expected to participate in arranged support sessions and will be expected to participate in regular workshops to assist with developing the skills to live independently such as Get Ready and Move On.

It is expected that residents will stay up to a maximum of 16 weeks dependent on the individual's needs.

For further information about the support available please contact Sharon Hawkins

Telephone: 01443 493389

Email: sharon.hawkins@adref.org.uk

Agencies can refer directly to the hostel but acceptance is subject to agreement with the Housing Advice Centre, 11-12 Gelliwastad Road, Pontypridd, CF37 2BW

Telephone: 01443 485515

Email: Homelessness@rctcbc.gov.uk





Adref's Young Persons Floating Support

Age Group: 16 - 24

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The scheme is 5 spaces of floating support for young vulnerable people aged 16-24. The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and well being

For further information about the support available please contact Angharad Edwards (Referrals) or Wayne Thomas (Divisional Manger)

Telephone: 01685 878755

Email: angharad.edwards@adref.org.uk / wayne.thomas@adref.org.uk

Gwalia's Duffryn House Emergency Accommodation Unit, Mountain Ash

Age Group: 16 - 21

Support Accessible: 24 hours a day, 7 days a week

Accessed Via: Housing Advice Centre

This is a 5 bed hostel for young vulnerable people who have been assessed as being homeless. Each resident has their own room but share the communal lounge, bathroom and kitchen.

Residents will be expected to participate in arranged support sessions and will be expected to participate in regular workshops to assist with developing the skills to live independently.

It is expected that residents will stay up to a maximum of 16 weeks dependent on the individual's needs.

Access to the hostel is via the Housing Advice Centre, 11-12 Gelliwastad Road, Pontypridd, CF37 2BW

Telephone: 01443 485515

Email: Homelessness@rctcbc.gov.uk



Hafan Cymru's Bridget Project Shared House

Age Group:	16 - 21
Support Accessible:	Support available at agreed times throughout the week dependent on individual need
Level of Support:	Suitable for clients with moderate level support needs
Accessed Via:	Supporting People

This supported housing project is specifically for young vulnerable people. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs. This project comprises two shared houses for clients aged 16-21.

One shared house is in Cilfynydd and is for 3 female residents who will have their own individual bedrooms but share a communal lounge and kitchen and a bathroom. The other is in Pen-y-Graig and is for 3 male residents who will have their own individual bedrooms but share a communal lounge and kitchen and a bathroom. The support is available at agreed times 7 days a week although support can be accessed at other times when support staff are available. The individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

For further information about the support available please contact Angela Joyce

Telephone: 01443 237015

Email: Angela.Joyce@hafancymru.co.uk



Hafan Cymru's Bridget Project Move On Supported Housing

Age Group:	16 - 24
Support Accessible:	Support available at agreed times throughout the week dependent on individual need
Level of Support:	Suitable for clients with lower level support needs
Accessed Via:	Supporting People

This supported housing project is specifically for young vulnerable people. It is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs.

The move on supported housing is specifically for young vulnerable people aged 16-24. There are 6 one bedroom flats within the community these are dispersed within the Taff Ely area including the Talbot Green and Rhydyfelin areas. In most cases this project would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual's needs. The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time.

For further information about the support available please contact Angela Joyce

Telephone: 01443 237015

Email: Angela.Joyce@hafancymru.co.uk





A step in the right direction for
young homeless in Wales

Llamau's Ty Rhondda Project, Tonypandy

Age Group:	16 - 21
Support Accessible:	24 hours a day, 7 days a week
Level of Support:	Suitable for clients with higher level support needs
Accessed Via:	Supporting People

This supported housing project is specifically for young vulnerable people. It is likely that residents will only stay between approximately 6 and 12 months although this will be dependent on the individual's needs.

Ty Rhondda is a project containing 3 self-contained flats and a communal lounge/activity room. The individuals accessing this project will have higher level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

There is also a short stay self-contained Emergency Room, which can be accessed through Housing Advice Centre.

For further information about the support available please contact Carol Sheldon

Telephone: 01443 432260

Email: TyRhondda@llamau.org.uk





A step in the right direction for
young homeless in Wales

Llamau's Dunraven Street Project, Tonypandy

Age Group:	16 - 24
Support Accessible:	Support available at agreed times throughout the week dependent on individual need
Level of Support:	Suitable for clients with lower level support needs
Accessed Via:	Supporting People

The Dunraven Street project is a project containing 3 individual 1 bedroom flats. There are no shared or communal areas although residents are able to access the activity room in Ty Rhondda. This project is move on accommodation for young vulnerable individuals. In most cases this project would be suitable for those moving on from higher level supported accommodation but who are not yet ready to live independently. It is anticipated that residents will only stay between approximately 6 and 12 months dependent on the individual's needs.

The support is available at agreed times throughout the week dependent on individual need. This project is suitable for those with lower support needs but it is expected that more support would be required when someone first moves in but this will reduce over time. Support can be accessed at all times from Ty Rhondda.

For further information about the support available please contact Carol Sheldon

Telephone: 01443 432260

Email: TyRhondda@llamau.org.uk





A step in the right direction for
young homeless in Wales

Llamau's Young Persons Floating Support

Age Group: 16 - 24

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The scheme is 10 spaces of floating support for young vulnerable people aged 16-24. The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for up to a period of 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and wellbeing

For further information about the support available please contact Carol Sheldon

Telephone: 01443 432260

Email: TyRhondda@llamau.org.uk

Services for Vulnerable Families



Hafan Cymru's Vulnerable Family Supported Housing

Age Group:	16+
Support Accessible:	Support available at agreed times throughout the week dependent on individual need
Level of Support:	Suitable for clients with moderate level support needs
Accessed Via:	Supporting People

The Supported Housing scheme is temporary and it is likely that residents will only stay between approximately 6 and 12 months dependent on the individual's needs. The project is for vulnerable families/vulnerable women over 16 years old. The project is made up of 9 family units within the communities of Beddau and Pen-y-graig. The units are mostly houses but some are flats.

The support is available at agreed times throughout the week dependent on individual need. The individuals accessing this project will have moderate level support needs and will need the support available to develop the skills to live independently. The support is expected to reduce over time as the individual becomes more independent.

For further information about the support available please contact Angela Joyce

Telephone: 01443 237015

Email: Angela.Joyce@hafancymru.co.uk



Hafan Cymru's Floating Support

Age Group: 16+

Support Accessible: Support available at agreed times throughout the week dependent on individual need

Accessed Via: Supporting People

The scheme is 16 spaces of floating support for vulnerable women or men who have experienced domestic abuse. The floating support scheme provides support to assist people who have housing support needs or require support to maintain their current circumstances. The support is available to tenants or owner occupiers throughout RCT for a period of up to 12 months.

The support can be provided in the following areas:

- Setting up a home and a tenancy
- Support with finances and budgeting
- Support to maintain the safety and security of the home
- Developing independent living skills
- Support to access community facilities
- Support to access employment/training or volunteering opportunities
- Support to assist with general health and well being

For further information about the support available please contact Angela Joyce

Telephone: 01443 237015

Email: Angela.Joyce@hafancymru.co.uk